

## Purpose

This document provides you with key information about this investment product. It is not marketing material. The information is required by law to help you understand the nature, risks, costs, potential gains and losses of this product and to help you compare it with other similar products.

## Product: LifeStar 102 Plan

**Manufacturer:** LifeStar Insurance plc

**Website:** [www.lifestarinsurance.com](http://www.lifestarinsurance.com)

**Telephone no:** Call +356 21 342 342 for more information

Malta Financial Services Authority is responsible for supervising LifeStar Insurance plc in relation to this Key Information Document. This PRIIP is authorised in Malta.

**KID Production Date:** 10/04/2025



**You are about to purchase a product that is not simple and may be difficult to understand.**

## What is this product?

**Product Type:** The LifeStar 102 Plan is a Single Premium Life Insurance, based with-profits investment plan.

**Term:** The Maturity Date is the expiry date of the insurance policy. The product duration is set at policy inception and can be between 5 to 10 years. LifeStar Insurance cannot terminate a policy once it has been issued unless false or misleading information was given during the application stage. If this is not the case then the termination/redemption of the policy is at the sole discretion of the Policy Holder/s. In the event that the Policy Holder wishes to terminate the policy then this can be done at any time during the life time of the policy, provided that the documentation requested is submitted, or on the maturity date of the policy which is illustrated in the policy schedule. Alternatively, the policy will automatically be terminated in the event of death of the life insured person.

### Objectives:

- The LifeStar 102 Plan is a long-term single premium life insurance, designed to allow the policyholder to participate in the profits generated by the with-profits fund, which invests in a wide range of financial instruments, such as local and international equities, Malta Government stock, local property, local and international bonds, cash and other suitable instruments, managed in-house.
- The aim of the fund is to ensure sustainable growth, tax efficient returns whilst maintains a level of capital protection, as long as the product is kept until maturity.
- LifeStar declares the with-profits bonus rate annually in arrears and is based on the performance of the with profits fund. Once the bonus rate has been added, it cannot be taken away, as long as the policy is kept until maturity. Detailed information regarding the policy account is provided in the yearly statement.
- The plan allows you to pay a single premium of minimum 5,000 EUR, for existing clients and minimum 10,000 EUR for new clients. This plan's a maturity date cannot exceed 80 years of age of the Life Insured at maturity.
- The Minimum term is 5 years and the maximum term is 10 years; however this is a long term investment and early withdrawals, whether in full or part, are subject to surrender charges as outlined in this document. Any withdrawals made throughout the lifetime of the policy will affect the lump sum you will receive on maturity.

**Intended Retail Investor:** This product is intended for a retail customer who:

- Would like to save an amount of money and doesn't have past experience with this type of product, but understands notions about capital market.
- Needs protection in case of the death event and capital protected investment with a medium to long term holding period.
- Is aged minimum 18 years old at policy commencement date.

Before purchasing this plan your intermediary will ask you a set of questions to verify that this plan meets your objectives and falls in line with your risk and reward appetite.

**Plan Benefits:** This is a life insurance product and insurance benefits may become payable during the term. These benefits are outlined below:

**a) Death Benefit:** In the event of death of the Life Insured, or the first Life Insured in case of a Joint Life policy, the company shall pay to the Policyholder or the beneficiary, as applicable, an amount equal to the Policy Account at the date of death plus the Sum Insured shown in the Schedule. In the event that the Life Insured dies as a result of suicide during the first two Policy Years, irrespective of his mental condition at the time, the only benefit payable by the Company shall be an amount equal to the Policy Account at the date of death.

**b) Maturity Benefit:** On the survival of the Life Insured to the Maturity Date, the Company will pay the appropriate Beneficiary the value Maturity Benefit to the Policyholder or the beneficiary, as applicable, at the Maturity Date. Interest on the Policy Account shall accrue on a daily basis at a technical rate determined by the Company's actuary. If the policy is in force, on the 31st December of every year, the difference (if any), between the Reversionary Bonus Rate declared by the Company in consultation with its Actuary, and the technical rate will be added to the Policy Account.

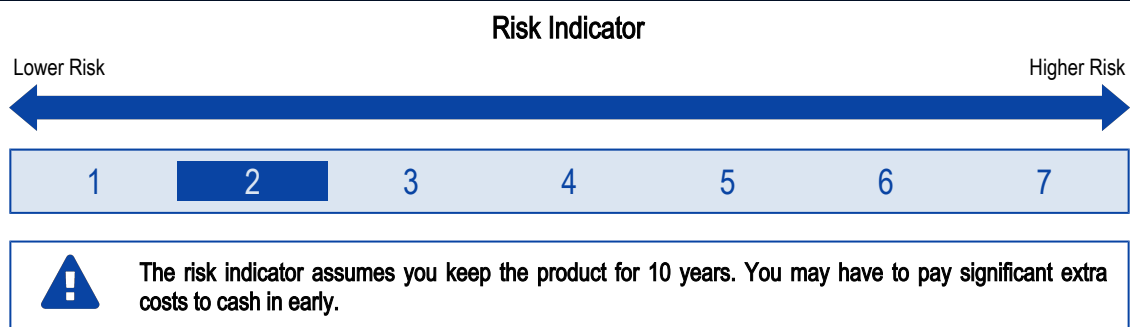
**c) Surrender Benefit:** You may select to withdraw all your policy value, or part thereof, from your plan at any time however before doing so please refer to the surrender charges that may apply in your policy document. These charges are also explained in the section hereunder entitled "How long should I hold it and can I take money out early?"

**d) Annual bonus:** At the inception date of the Policy, the Policyholder may take up the option to automatically surrender an amount equal to the bonus amount declared on the Policy for the preceding calendar year only. This option will apply for the whole duration of the contract. The payment will be made following the Company's Annual Bonus Declaration and the subsequent provision of the Yearly Statement. No surrender charge shall apply with respect to such bonus withdrawal. The bonus rate may change at any time but once declared, all bonuses are guaranteed if the plan is held till Maturity or on the Death of the Life Insured.

**e) Beneficiaries:** You can select who will receive the benefit in the event of your death.

**f) Contract Clause:** LifeStar Insurance plc contracts are Maltese contracts for all effects and purposes, and shall be governed by and according to Maltese Law.

## What are the risks and what could I get in return?



- The Summary Risk Indicator, seen hereunder, is a guide to the level of risk of this plan carries when compared to other products. It shows how likely it is that the product will lose money because of movements in the markets or because we are unable to pay.
- We have classified this fund in risk category 2 (out of 7), which is considered a low risk class. This rates the potential losses from future performance at a low level. The lowest category does not mean a risk free investment.
- The product may include early exit penalties, which are described in the section "How long should I hold it and can I take my money out early?".

### Performance Scenarios

What you will get from this product depends on future market performance. Market developments in the future are uncertain and cannot be accurately predicted. The scenarios shown are illustrations based on results from the past and on certain assumptions. Markets could develop very differently in the future.

Recommended holding period: 10 years		If you exit after 1	If you exit after 5	If you exit after 10
Example Investment: € 10,000		year	years	years
Insurance Premium [€ 0]				
<b>Survival Scenarios</b>				
<b>Minimum</b>	<b>There is no minimum guaranteed return. You could lose some or all of your investment.</b>			
<b>Stress</b>	<b>What you might get back after costs</b>	<b>€ 9,320</b>	<b>€ 9,930</b>	<b>€ 10,460</b>
	Average return each year	-6.82%	-0.15%	0.45%
<b>Unfavourable</b>	<b>What you might get back after costs</b>	<b>€ 9,320</b>	<b>€ 10,460</b>	<b>€ 11,450</b>
	Average return each year	-6.82%	0.91%	1.37%
<b>Moderate</b>	<b>What you might get back after costs</b>	<b>€ 9,500</b>	<b>€ 11,600</b>	<b>€ 13,290</b>
	Average return each year	-4.99%	3.01%	2.88%
<b>Favourable</b>	<b>What you might get back after costs</b>	<b>€ 10,240</b>	<b>€ 13,180</b>	<b>€ 15,850</b>
	Average return each year	2.39%	5.68%	4.71%
<b>Death scenarios</b>				
<b>Insured event</b>	<b>What your beneficiaries might get back after costs</b>	<b>€ 11,330</b>	<b>€ 12,600</b>	<b>€ 14,290</b>

- The presented figures contain all product costs, including your distributor's commission. The figures do not take into account your personal tax situation, which may also affect how much you get back.
- The stress scenario shows what you might get back in extreme market circumstances.
- The favorable, moderate and unfavorable scenarios are the result of bootstrapping simulation, corresponding to the 10th, 50th and 90th percentile of the statistical distribution.

## What happens if LifeStar Insurance plc is unable to pay out?

In the event of insolvency whereby the Company is unable to meet its obligations to your policy, you as the Policy Owner may be entitled to compensation under the "Protection and Compensation Fund". This Fund is regulated by the Protection and Compensations Fund Regulations 2003 issued under the Insurance Business Act (Cap. 403).

## What are the costs?

The person advising on or selling you this product may charge you other costs. If so, this person will provide you with information about these costs and how they affect your investment.

### Cost over time

The tables show the amounts that are taken from your investment to cover different types of costs. These amounts depend on how much you invest, how long you hold the product and how well the product performs. The amounts shown here are illustrations based on an example investment amount and different possible investment periods. We have assumed:

- in the first year you would get back the amount that you invested (0 % annual return). For the other holding periods we have assumed the product performs as shown in the moderate scenario.
- EUR 10,000 is invested.

	If you exit after 1 year	If you exit after 5 years	If you exit after 10 years
<b>Total costs</b>	<b>€ 946</b>	<b>€ 380</b>	<b>€ 814</b>
<b>Annual cost impact (*)</b>	<b>9.5%</b>	<b>0.7% each year</b>	<b>0.7% each year</b>

(\*) This illustrates how costs reduce your return each year over the holding period. For example it shows that if you exit at the recommended holding period your average return per year is projected to be 3.6% before costs and 2.9% after costs.

## Composition of costs

One-off costs upon entry or exit.		(PRIIP) Annual cost impact if you exit after 10 years
Entry costs	These costs are already included in the premium you paid.	0.0%
Exit costs	Exit costs are stated as "N/A" in the next column as they do not apply if you keep the product until the recommended holding period.	N/A
Ongoing costs taken each year		
Management fees and other administrative or operating costs	According to the T&C the only fee we apply for this product is A Management Fee of 0.7% of the amount of the Policy Account shall be deducted on each policy anniversary, including the Maturity Date.	0.7%
Transaction costs	This is an estimate of the costs incurred when we buy and sell the underlying investments for the product. The actual amount will vary depending on how much we buy and sell.	0.0%

## How long should I hold it and can I take money out early?

### Recommended holding period: 10 years

The product is designed as a long term investment, so the minimum holding period recommended is 10 years. Once the policy starts you have 30 days to cancel your policy whereby the premium paid will be refunded; this is commonly known as the "cooling off" period. In case the policy is not paid at scheduled due dates, the protection in case of death stops. In the event that you need to access your policy account value earlier than the maturity date, surrender charges will apply as a percentage of the Cash Surrender Value (for partial surrenders) or of the Policy Account Value (for full surrenders), depending on the policy year, for partial or full withdrawals, as it follows: 10% in year 1, 8% in year 2, 6% in year 3, 3% in year 4 and 2% in year 5. No Terminal Bonus is payable by us on surrendered policies. Further details can be found in the Terms and Conditions of the contract.

## How can I complain?

We are committed to providing you with a high level of service. If for any reason you are unhappy with the service you have received, we will be pleased to try to resolve your complaint. Firstly, you should contact your intermediary and explain your complaint. Most matters can be resolved in this manner. If you wish to take the subject further, please write to the Complaints Manager at the Company's registered address or by email to [complaints@lifestarinsurance.com](mailto:complaints@lifestarinsurance.com). In the unlikely event that you still feel aggrieved even after this step, you also have the right to refer your dispute to the Office of the Arbitrator for Financial Services, at N/S in Regional Road, Msida MSD 1920, Malta, where the final decision will be taken. Making a complaint will not affect your legal rights. The full detail of the complaints process can be found in the Complaint Policy document available on our website: <https://www.lifestarinsurance.com/complaint-procedure/>

## Other relevant information

For more information about this product please refer to our website <https://lifestarinsurance.com/services/102-plan/>.  
The current document was drafted according to the Commission Delegated Regulation (EU) 2017/653.